



RENTAL TERMS AND CONDITIONS

All rentals are on a first come first serve basis.

All rentals must be transported in enclosed vehicles or trailers (there are NO exceptions).

Rentals are only reserved when a rental worksheet has been completed and when a deposit is given to secure items. a 50% non-refundable deposit is required at time of booking.

Cash or cheque are the only methods of payment.

Remainder or payment for rentals is at the time of pick up. Payments can be made in advance if the customer wishes.

Our standard rental period is one day. Weekend rentals can be picked up the Thursday before the event and returned Monday after the event, with the exception of long weekends, they will be returned on Tuesday.

All wineglasses must be rinsed free of liquid and put into original packaging. All other glassware must be free of any residue, wax, etc and packaged back into original packaging. Additional costs will apply for cleaning. Breakage (including chips, cracks or shortages) and damage to any props or linen will be charged to the customer at replacement cost. A charge will be made for items not returned. Our count of these items must be accepted as final count.

Responsibility for equipment remains with the customer from the time of pick up to time of return. Please make sure equipment is secure when not in use and protected from the weather. There will be additional charges for weather damaged items.

All soiled linen is to be returned in the soiled blue bags provided (along with all plastic containers provided).

All chair sashes must be returned untied.

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT US.

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